



## About Us

Dunc Pro Security Services provides private security for commercial, retail, not-for-profit, as well as mental health clinics. At Dunc Pro Security, we pride ourselves on an exceptional level of unwavering integrity, excellence in customer service and professionalism, and transparency in all that we do.

As a women owned small business, Dunc Pro Security is committed to creating a safe environment for our clients and their customers/patients. We ensure peace of mind and trust in everything we do by continuing to educate our employees with the latest training available.

## Core Competencies

- **Communication Skills**
  - Active listening
  - Customer service
  - Ability to follow complex instructions
  - Active learning
  - Compassion
- **Conflict Resolution Skills**
  - Problem-Solving
  - Attention to detail
  - Persuasion
  - Critical thinking
  - Leadership
- **Safety Management Skills**
  - Effective surveillance
  - Perceptiveness
  - Risk assessment
  - Trained in First Aid and CPR
  - Trained in Mental Health First Aid
  - Experience in emergency planning
- **Professionalism**
  - Self-awareness
  - Integrity
  - Emotional Control
  - Dependability
  - Strong ethical code

## Company Contact

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- **Director of Operations**  
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## Differentiators

- CEO, Alicia, has a degree in law enforcement along with 20 years of experience in management and law enforcement
- CEO, Angela, has a master's in psychology and 25 years of business management
- Operations manager Josue has management experience
- Specialize and trained in mental health first aid and verbal de-escalation

